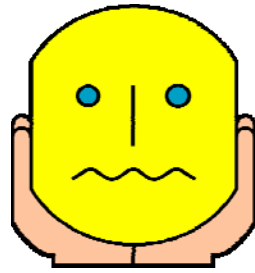
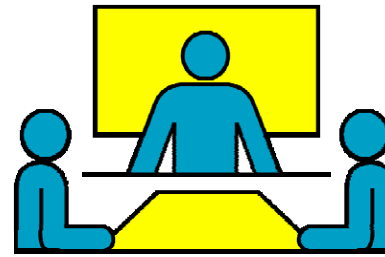


If you feel unhappy



fed up



or the pip manager



We will listen to your problem



or uncomfortable



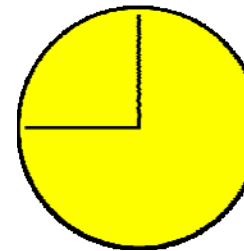
PIP will keep the problem private



With your PIP educator or the PIP service



Speak with the educator



PIP will sort out the problem as soon as possible



You won't get into any trouble for telling PIP about the problem



PEOPLE 1ST PROGRAMME

**COMPLAINTS PROCEDURE
NO. 3[©]**